

# **Knowledge Base Article**

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## **Overview**

This article provides step-by-step instructions for creating and disbursing non-adoption payments within Ohio SACWIS and how to identify invalid payments.

• **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.

## **Requesting a Process Exceptions Report**

- Important:
  - The Process Exceptions Reports will identify any payment exceptions that will occur if payments are created.
  - Because there are so many potential payments, the Exceptions report process must be run as an overnight batch job. When you return the next day, you will have either a **payment exceptions report** and/or a **reimbursement exceptions report**. You can complete this process for each payment type once per day.
  - It is not necessary to process the Exception reports as the first step in the payment process, but it is highly recommended.

From the Ohio SACWIS Home Page:

- 1. Select the Financial tab.
- 2. Select the **Payment** tab.
- 3. Select Create Payment Requests from the left navigation pane.

Home	Case	Provider	Financial	Administration
Workload Action Ite	ms Services Eligibil	ity Payment Benefits		
<>				
Create Payment Requests				
Payment Requests Roster				
Disburse Payment				
Payment Search				

The first screen in Create Payment Requests is the Process Exceptions Reports tab.

- 1. Choose a **Payment Type** by placing a checkmark in the relevant check box in the **Select** column.
- 2. Enter the **Claim Month**. The Claim Month is defaulted to the prior month; however, you can change it. The Claim Month cannot be the current or a future month.

**Note**: If necessary, enter a **Retroactive Claim Month**. Ohio SACWIS will then look for all payments that can be generated starting with the first of the month of the Retroactive Claim Month through the end of the Claim Month.

3. Click, Process.



cess I	Exceptions Reports					
elect	Payment Type	Claim Month	Retroactive Claim Month	Date & Time Last Processed	Status	Report
כ	Adoption Subsidies	09/2023		Claim Month: 05/2023 Completed: 04/26/2023 1:55 AM	Completed	
	Ancillary	07/2023		Claim Month: 03/2022 Completed: 04/14/2022 1:51 AM	Completed	
5	Own Foster	07/2023		Claim Month: 06/2023	Completed with	payment exceptions
				Completed: 07/19/2023 2:33 PM	Errors	reimbursement exceptions
2	Purchased Care	07/2023		Claim Month: 06/2023 Completed: 07/19/2023 2:35 PM	Completed with Errors	payment exceptions reimbursement exceptions
	Training	08/2023		Claim Month: 07/2023 Completed: 07/19/2023 2:35 PM	Completed with Errors	payment exceptions

**Note:** Once you click process, the page will refresh and the Status column will show Process Requested until the batch runs. When you come in the next day, the Status column should update to either **Completed** or **Completed with Errors**.

The graphic below displays the result of the Exceptions report.

- 4. Click the **payment exceptions** or **reimbursement exceptions** link. The reports display the results as shown in the examples below.
  - a. The reports are generated as an Excel file that can be viewed or saved.
  - b. For any person listed on the reports, a payment could not be generated for the time period requested.
  - c. For **payment exceptions**, the Error Message column identifies why the payment could not be generated.
  - d. For **reimbursement exceptions**, the Columns regarding IV-E Eligibility and Reimbursability identify the status of the child's Eligibility/Reimbursability and why a payment could not be created for that child.
- 5. Correct any errors and/or Eligibility/Reimbursability records.



ocess	Exceptions Reports	i				
Select	Payment Type	Claim Month	Retroactive Claim Month	Date & Time Last Processed	Status	Report
	Adoption Subsidies	09/2023		Claim Month: 05/2023 Completed: 04/26/2023 1:55 AM	Completed	
	Ancillary	07/2023		Claim Month: 03/2022 Completed: 04/14/2022 1:51 AM	Completed	
	Own Foster	07/2023		Claim Month: 06/2023 Completed: 07/19/2023 2:33 PM	Completed with Errors	payment exceptions reimbursement exceptions
	Purchased Care	07/2023		Claim Month: 06/2023 Completed: 07/19/2023 2:35 PM	Completed with Errors	payment exceptions reimbursement exceptions
	Training	08/2023		Claim Month: 08/2023 Requested: 08/28/2023	Process Requested	

## Example of payment exceptions report:

1	А	В	С	D	E	F	G	н	1	J	K	L	М	N
1														
2	Payment E	xception	Report [Ag	gency -	Count	y Children	Services]	Service Au	uthorizatio	n Type - P	urchased Ca	ire]		
3	Run Date:	08/28/202	3 10:46:55	AM										
4														
5	Error Mes:	Person Id	Person N	a Provider	Provider I	Recomme	e Service A	Training S	Service Id	Service D	Subsidy Id	Payment I	Payment E	nd Date
6	Provider F									Group Ho	me	6/1/2023	#########	
7	Contract c									The Highl	ands Teen	6/1/2023	#########	
8	Contract c									Safe Land	ling Youth S	6/1/2023	######################################	
9	Paid amou									Safe Land	ling Youth S	6/1/2023	6/2/2023	
10	Provider F									Group Ho	me	6/1/2023	#########	
11	Paid amou									Treatmen	nt Foster Ca	6/1/2023	6/1/2023	
12	Paid amou				+					Exception	nal Foster C	6/1/2023	6/3/2023	
13	Contract c				1					Intensive	Residentia	6/1/2023	****	
14	Paid amou									Young Sta	ar Academy	6/1/2023	6/1/2023	
15														



## **Creating Payment Requests**

- **Important:** If generating more than 500 payment requests at a time, please use the Create Payment Request functionality. The manual payment request process should not be used to create large quantities of payments.
- 1. Click the Create Payment Requests tab.

Process I	Exceptions Reports	Create	Payment Requests	Manual Payment Reque	sts		
Create Pa	ayment Requests						
Select	Payment Type	Claim Month	Retroactive Claim Month 🕄	Date & Time Last Processed	Status	Roster Grouping	Report
	Adoption Subsidies			Claim Month: 09/2023 Completed: 08/02/2023 7:06 AM	Completed		
	Ancillary	07/2023		Claim Month: 10/2021 Completed: 11/10/2021 1:11 AM	Completed	Payment Type/Claim Month	
	Own Foster	07/2023		Claim Month: 06/2023 Completed: 07/19/2023 12:16 PM	Completed with Errors	Payment Type/Claim Month	payment exceptions
	Purchased Care	07/2023		Claim Month: 06/2023 Completed: 07/19/2023 12:19 PM	Completed with Errors	Payment Type/Claim Month	payment exceptions
	Training	08/2023		Claim Month: 07/2023 Completed: 07/19/2023 12:19 PM	Completed with Errors	Payment Type/Claim Month 🗸	payment exceptions

#### The Create Payment Requests tab screen appears.

- 2. In the **Select** column, place a checkmark in the check box beside the **Payment Type** you would like the system to create payments.
- 3. The Claim Month will populate with the prior month, but you have the option to modify the month/year as long as it's not the current or a future month. The system will search for any payments that can be created up until the end of the Claim Month.
- 4. Optional: if you would like to limit the search to a span, you can enter a **Retroactive Claim Month**. By doing so, the system will search for any



payments that can be created between the start of the **Retroactive Claim Month** through the end of the **Claim Month**.

- 5. Make a selection from the drop-down menu in the **Roster Grouping** column.
- **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.

**Note**: By selecting a **Roster Grouping** style, the system will create rosters according to the selected **Roster Grouping** style which can be found in **Payment Requests Rosters** the following day.

For example:

- If you select Roster Grouping style of Payment Type/Claim Month, the system will add all payments for the selected Payment Type to one roster for each month (OWN 03/2019, OWN 02/2019, etc.)
- If you selected the Payment Type of Purchased Care and the Roster Grouping Style of Contract Provider, the system will create a roster for each Contract Provider and each month that a payment was created (PURCH BuckeyeRanchInc 03/2019, PURCH TheBairFoundation 03/2019, etc.)
- 6. Click, Process.

**Note**: Creating a payment is an overnight batch job.



Process	Exceptions Reports	Create I	Payment Requests	Manual Payment Requests	3		
Create Pa	ayment Requests	1					
Select	Payment Type	Claim Month	Retroactive Claim Month	Date & Time Last Processed	Status	Roster Grouping	Report
	Adoption Subsidies			Claim Month: 09/2023 Completed: 08/02/2023 7:06 AM	Completed		
	Ancillary	07/2023		Claim Month: 10/2021 Completed: 11/10/2021 1:11 AM	Completed	Payment Type/Claim Month	
	Own Foster	07/2023		Claim Month: 06/2023 Completed: 07/19/2023 12:16 PM	Completed with Errors	Payment Type/Claim Month	payment exceptions
	Purchased Care	07/2023		Claim Month: 06/2023 Completed: 07/19/2023 12:19 PM	Completed with Errors	Payment Type/Claim Month 🗸	payment exceptions
	Training	08/2023		Claim Month: 07/2023 Completed: 07/19/2023 12:19 PM	Completed with Errors	Payment Type/Claim Month	payment exceptions
Proces	ss Refresh						

The **Create Payment Requests** screen appears, displaying a status of **Process Requested** for the Payment Type you requested.

## **Processing Manual Payment Requests**

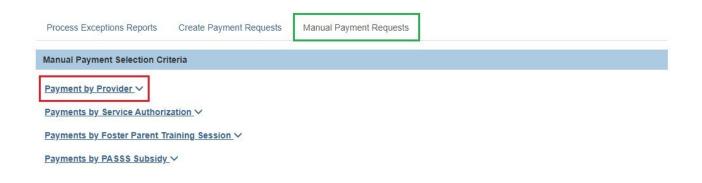
- **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.
- 1. Click the Manual Payment Requests tab.

Process Exceptions Reports	Create Payment Requests	Manual Payment Requests	
Manual Payment Selection Crit	teria		
Payment by Provider V			
Payments by Service Authoriz	ation V		
Payments by Foster Parent Tra	aining Session ∨		
Payments by PASSS Subsidy	~		

The Manual Payment Requests tab screen appears.

#### **Creating Payments by Provider**

1. Click Payment by Provider.



The Payment by Provider drawer expands, requesting further information.

- 1. Make a selection from the Service Category drop-down menu.
- 2. Make a selection from the **Service Type** drop-down menu.
- 3. Enter the **Provider ID**.

**Note**: If you do not know the Provider ID, click on the **Search Provider** button to conduct a Provider Search and select the Provider from the search results.

4. Click, **Retrieve**.

cess Exceptions Reports Create Payme	nt Requests Manua	I Payment Requests	
ual Payment Selection Criteria			
ment by Provider ^			
Payment by Provider			
Service Category: *		Service Type: *	
Foster Care Miscellaneous	·]	Clothing	~
		Provider ID:	
Search Provider	OR		Retrieve
Create Manual Payment Clear Filter C	riteria		



The Manual Payment Requests tab screen appears, displaying the Provider Name/ID.

1. Click, Create Manual Payment.

ess Exceptions Reports	Create Payment Requests	Manua	I Payment Requests		
al Payment Selection Criter	ria				
nent by Provider ^					
Payment by Provider					
Service Category: *			Service Type: *		
Foster Care Miscellaneous	~		Clothing	~	
Provider Name / ID:			Provider ID:		
Test, Provide / 12345 Change Provider		OR	12345	Retrieve	
Create Manual Payment	Clear Filter Criteria				

The Create Manual Payment screen appears.

- 2. Enter the **Payment Start Date**.
- 3. Enter the **Payment End Date**.
- 4. Click, Select Person.

equest Date: 8/28/2023	Created By:	Agency: Test County Children Services
Payment Information		
Payment Start Date: *	Payment End Date: *	Purchase Order:
Case Person Information		
Please select a case person for th	is payment request.	
Select Person		

The Select Person screen appears.



Select Person			
	0403	Person ID:	
Search Person	OR		Go

If you know the individual's **Person ID**, enter that in the Person ID box.

5. Click, **Go**.

**Note**: If you do not know the individual's Person ID, click on the **Search Person** button to conduct a person search and make a selection from the search results.

The **Select Person** screen appears, displaying the selected individual.

6. Click the **select** link.

Select P	erson							
Search	) Person	OR	Person ID: 123456			Go		
	Person Name	Case Name / ID		Case Category	Case Status / Status Date	Case Service Member Status ID / Status	Service Dates	Service Description
select	Test, Child	Test / 123456		ADOPT	Open / 11/21/2022			

The **Create Manual Payment** screen appears, displaying the selected person in the **Case Person Information** grid.

- 7. In the **Service Authorization/Contract Details** grid, link a Service Authorization or Contract Cost (optional).
- 8. In the Provider Information grid:
  - 1. Enter the **Invoice Number** (optional).
  - 2. Enter the Invoice Date (optional).
  - 3. Enter the Vendor Number (optional).

imber:	Invoice Date:	Vendor Number:



9. In the Service Information grid, make a selection from the Service Description drop-down menu.

**Note:** This dropdown is only available if the person does not have a linked **Case Service**.

Service Information		
Service Category: Foster Care Miscellaneous	Service Type: Clothing	
Service Description: *		
Clothing ~		
Pre-Paid User Comments:	4.00	
	✓ ABC	
	400	

10. In the Payment Details grid, enter the number of Units.

Units:	Calculate	

**Note**: If you are creating a payment for Foster Care Miscellaneous, Employment or Non-Employment Related Child Care, if you select Full Time or Part Time Care, Units equals the number of weeks. If payment is for hourly care, Units equals the number of hours.

11. In the Payment Details grid, click, Calculate.

	Payment Details	
I	Units:	
	1	Calculate

#### The Payment Details grid expands.

12. If your agency does not have a Standard Cost set up for the service, you will see an Error Message stating, "Standard cost has not been defined for the service." If this is the case, please enter an amount in the Update Cost field and click Calculate again.



Payment Details			
Update Units:	Update Cost:		
1	\$	100.00 Calculate	
Exceptions			
Exceptions			
Claim Dates		Error Messages	
08/28/2023 - 08/28/2023	Clanderd and has not h	een defined for the service.	

The Payment Details screen expands, displaying a Cost Breakdown.

13. Click, Save and Add to Roster.

**Note:** If you would like to create another payment with the same **Service Category, Service Type** and **Provider**, you can click Apply and create another payment. Once you have created your final payment, click **Save and Add to Roster.** The payments that you clicked **Apply** for can be found in **Payment Search** by selecting the checkbox **Show Only Non-Rostered Payments**.

Payment Details		
Update Units:	Update Cost:	Calculate
1	\$	100.00 Calculate
Cost Breakdown		Paid
Claim Dates:		08/28/2023 - 08/28/2023
Units:		1
Basic Cost:		\$100.00
Total:		\$100.00



The Add to Roster screen appears.

1. Make a selection from the Roster Status drop-down menu.

**Note**: Depending on your selection, the Add to Roster screen will expand to request further information.

Add to Roster		
Roster Status: *	×	
		~



The example below is the expanded screen when the **Create New** option is selected from the Roster Status menu.

2. Enter a **Roster Name** and if you would like to assign the roster to a different worker, select that worker's name from the **Assign Worker** dropdown.

**Note:** This dropdown contains all workers within your agency who have the User Group Agency Fiscal Worker or Agency Fiscal Supervisor.

3. Click, Save.

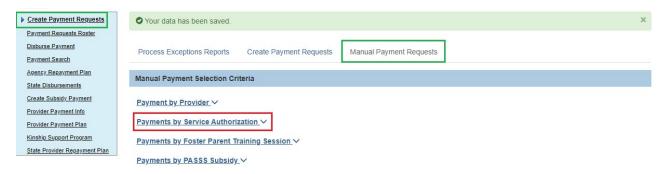
Add to Roster	
Roster Status: *	
Create New	~
Roster Name: *	
Test	
Assign Worker: *	
	~
	Save Cancel

The **Create Payment Requests** screen appears, defaulted to the **Manual Payment Requests** tab. The screen displays the following message: **Your data has been saved.** 



#### **Creating Payments by Service Authorization**

1. From the Manual Payment Requests tab screen, click the **Payment by Service Authorization** drawer.



The screen expands, requesting further information.

- 2. Make a selection from the Service Auth Type drop-down menu.
- 3. Enter the **Process Begin Date**.
- 4. Enter the **Process End Date**.
- 5. Click, Select Service Auths.
- 6. To filter by the Person or Provider, enter the Person ID or Provider ID in the appropriate field, or conduct a Person Search or Provider Search and make your selection from the search results.

ervice Auth Type: *	~		
Process Begin Date: *		Process End Date: *	
Search Person	OR	Person ID:	Retrieve
Search Provider	OR	Provider ID:	Retrieve



The Select Service Authorizations screen appears.

7. In the **Select** column, place a checkmark in the check box beside the relevant Service Auth ID.

**Note:** The checkboxes will only appear for Service Authorizations where a payment has not yet been created.

#### 8. Click, Generate Payments.

Select Se	ervice Autho	rizations							
Select Se	ervice Authoriza	ations							
Process I 08/21/20	Begin Date: 23		Process End Date: 08/21/2023						
The chec	kbox for selection	on will only display for Ser	vice Authorizations where a paymer	nt has not yet been crea	ated.				
Result(s)	1 to 15 of 126 / P	Page 1 of 9							
Select	Service Auth ID	Child Name / ID	Provider Name / ID	Contract ID / Contract Number	Service Category	Service Type	Service Description	Contract Cost Description	Service Auth Dates
		Child Name / ID Test, Child / 123456	Provider Name / ID Test, Provider			Service Type Family Foster Home	Service Description Family Foster Home		
	Auth ID				Category				Dates

#### The Payment by Service Authorization Generate Payments screen appears.

Showing all payments that can be created as well as any payments that could not be created. If payments could not be created, the system will display an **Error Message** stating why the payment could not be created.

9. Click, Save and Add to Roster.

10. Follow steps previously discussed for adding a payment to a Roster.

Payee / Provider ID	Person Name / ID	Provider Name / ID	Service	Cost	Units	Claim Dates	Total
Test, Payee / 123456	Test, Child / 456789	Test, Provider / 789	Family Foster Home	\$26.05	1	08/28/2023 08/28/2023	\$26.0
xceptions							
<b>xceptions</b> Io exceptions exist for the selected							

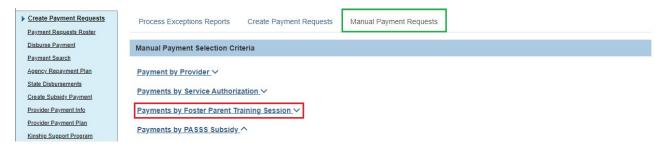


**Note**: If you click, **Export**, the following report will download in Excel format: **Service Auth Payments Generated Results Export Information**. If you would like to correct any errors listed, you have the option to click **Cancel**, correct the exceptions, and then try creating the payments again.

4	A	В	С	D	E	F	G	н	1	J	к	L	M	N
1	Service A	uth Payme	ents Genera	ated Result	s Export In	formation								
2	Run Date:	08/28/202	23											
3	Agency:	Co	unty Childr	en Service	s									
4	Payments	Generate	d Results:											
5														
6	Payee Id	Person N	a Provider I	Service	Cost	Units	Claim Dat	Total						
7														
8														
9	Service A	uth Payme	ents Except	ions Expor	t Informati	on								
10	Run Date:	08/28/202	23											
11	Agency:	Co	unty Childr	en Service	s									
12	Payments	Exception	Results:											
13														
14	Service A	Person N	a Provider I	Service	Claim Date	Error Mes	sages							
15			1	Intensive	08/28/202	Contract of	ost has no	t been de	fined for th	e service.				
16														

## **Creating Payments by Foster Parent Training Session**

1. From the Manual Payment Requests tab screen, click the **Payments by Foster Parent Training Session** drawer.



The drawer expands, requesting further information.

- 2. Enter the Process Begin Date.
- 3. Enter the **Process End Date**.
- 4. Enter any other available relevant information.
- 5. Click, Select Training Sessions.



rocess Begin Date: *		Process End Date: *
ession Name:		Session ID:
elivery Method:	~	Location:
raining Type:	~	
Search Person	OR	Person ID:
		Provider ID:

The Select Training Sessions screen appears.

6. Place a checkmark in the check box beside the relevant Session Name/ID.

Note: The checkboxes will only appear for Training Sessions where a payment has not yet been created.

7. Click, Generate Payments.



ocess Begin Date:	Process End Da	ite:				
/01/2023	08/28/2023					
sult(s) 1 to 15 of 150 / Pag	e 1 of 10					
elect	Session Name / ID	Person Name / ID	Session	Delivery Method	Training Type	Level of Care
elect		Person Name / ID	Session Date	Delivery Method	Training Type	Level of Care
		Person Name / ID		Delivery Method Live Synchronous Training	Training Type Pre- Placement	Level of Care Family Foster Home

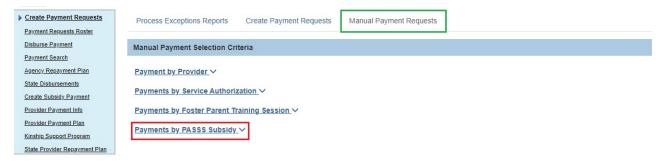
The Foster Parent Training Session Generate Payments screen appears.

- 8. Click, Save and Add to Roster.
- 9. Follow instructions previously provided for adding a payment to a Roster.
- 10. As mentioned in Payments by Service Auths, you can also click the **Export** button to generate the exceptions report and **Cancel** if you would like to correct the errors prior to creating the payments.

Payments Created	<u> </u>							
-								
Payee / Provider ID	Session Name / ID	Person Name / ID	Service Type	Cost	Session Hours	Session Date	Total	Training Type
Test, Payee / 12345	The Broken Bond: An Overview of Attachment Issues	Test, Child / 123456	Training Stipend	\$15.00	3	08/21/2023	\$45.00	Continuing
Exceptions								
	Save ar	nd Add to Roster Export	Cancel					

## **Creating Payments by PASSS Subsidy**

1. From the Manual Payment Requests tab screen, click the **Payments by PASSS Subsidy** drawer.



The drawer expands allowing you to conduct a person search.



- 2. Enter the **Person ID**.
- 3. Click, **Retrieve**.

Note: If you do not know the Person ID, use the Search Person option and make a selection from the results.



<u>Create Payment Requests</u> <u>Payment Requests Roster</u>	Process Exceptions Reports Create Payment Requests Manual Payment Requests
Disburse Payment Payment Search	Manual Payment Selection Criteria
Agency, Repayment Plan State Disbursements Create Subsidy, Payment Provider Payment Info Provider Payment Plan	Payment by Provider ~ Payments by Service Authorization ~ Payments by Foster Parent Training Session ~
Kinship Support Program State Provider Repayment Plan	Payments by PASSS Subsidy
	Search Person ID: Retrieve

The screen further expands, displaying the Service Summary grid.

- 4. Select the radio button beside the relevant **Service**.
- 5. Click, Generate Payment.

on Name / ID: , Child / 123456	OR	Person ID:				
ange Person	OR	123456		R	etrieve	
Service Summary Agency Name	Service	Requested	Approved	Paid	Balance	Reimbursed
SFY: 2021 Service Summary						1
. Test County Children Services Board	Psychological Counseling	\$5,900.00	\$5,900.00	\$1,482.96	\$4,417.04	\$1,408.80
	Describe Manhall Lashk	\$2,400.00	\$2,400.00	\$1,484.00	\$916.00	\$1,409.80
O Test County Children Services Board	Respite Mental Health					

The Provider Information screen appears.

- 6. Complete the requested information in the **Provider Information** grid.
- 7. Enter the Claim Begin Date and Claim End Date in the Service Information grid.
- 8. Click, Create Payment.



Provider Information				
Adoptive Parent(s):				
Provider Search		Pay Adoptive Parent(s)		
Provider ID:		Payee ID:		
Provider Name:		Payee Name:		
Invoice Number:		Invoice Date:	( ) iii	
Vendor Number:		Purchase Order Number:		
Service Information				
Service Category:	PASSS			
Service Type:	Psychological Counseling			
Claim Begin Date:	Claim End Date:			
Units:				
User Comments:		Approved Amount:	\$5,900.00	
		Paid Amount:	\$1,482.96	
		Balance:	\$4,417.04	
		Claimed Amount:	0	
Spell Check Clear 4000				
Cancel				Create

The **Payment Created** grid appears, displaying the payment made.

9. Click, Save or Save and Add to Roster.

**Note:** If you click **Save**, the payments can be found in **Payment Search**. From here you can add the payments to a Roster.

Payee Name / ID	Person Name / ID	Service Type	Claim Dates	Claimed Amount	Paid Amount
Test, Payee / 123456	Test, Child / 456	Psychological Counseling	01/01/2023-08/28/2023	\$100.00	\$100.00

Cancel Save Save and Add to Roster

The Create Payment Requests screen appears.

#### Payment Requests Roster

• **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.

This is the next step in the Payment Processing functionality. From here you have many Actions available:

- Approve Payments
- Approve Roster
- Update Units
- Modify Roster
- Add to Roster
- Delete Payments



- Identify Invalid Payments
- Apply Values to Records
- Delete Roster

#### **Approving Payments**

1. In the navigation pane, click, **Payment Requests Roster**.

Home	Intake	Case	Provider	Financial	Administration
Services Eligibilit	y Payment Ben	efits			
<>					
Create Payment Reguests Payment Reguests Roster Disburse Payment					
Payment Search					

The Payment Requests Roster screen appears.

2. Select the Roster Name drop-down menu.

**Note:** The Roster Name drop-down contains every roster for your agency. If you would like to filter the rosters by worker, select the worker's name from the **Worker** dropdown.

- 3. If you would like to sort your results in a specific order:
  - a. Make a selection from the **Sort Results By** drop-down menu.
  - b. Make a selection from the **Order** drop-down menu.
  - c. Make a selection from the **Then Sort By** drop-down menu.
  - d. Make a selection from **Order** menu.
- 4. Click, Search.

Payment Requests Roste     Non-Approved Rosters on							
OApproved Rosters only	,						
Worker:				Roster Name: *			
			~				~
Show Only Recoupments Sort Results By:		Order:		Then Sort By:		Order:	
Payee	~	Ascending	~		~	Ascending	~



The Payment Requests Roster Search Results grid appears.

- 5. Select, Approve Payments from the Action drop-down menu.
- 6. Click, **Go**.

lump t	o Name by Letter ∽								
lesult(s	) 1 to 7 of 7 / Page 1 of 1					Result	ts per page	100	Go
						-			
	Payee / Provider ID	Person Name / ID	Service / Auth Number	Cost	Bal / Pay Units	Claim Begin / End	Total	Аргу	Actio

The Approve Payments screen appears, displaying all payments on that roster.

- 7. Place a checkmark in the check box (**Approve** column) beside the payment that needs to be approved.
- 8. Click, Save.

tesult(s) 1 to 7 of 7 / Page 1 of 1							
Payee / Provider ID	Person Name / ID	Service / Auth Number	Cost	Pay Units	Claim Dates	Total	Approve
Test, Payee / 123456	Test, Child / 456789	IV-E AA	\$168.88	1	07/01/2016	\$168.88	

The **Payment Requests Roster Search Results** grid appears, displaying the following message: **Your data has been saved.** The system will update the Approved Total to reflect the total amount of payments that have been approved.

#### Approving a Roster

- 1. Once the **Approved Total** matches the **Roster Total**, in the Action drop-down menu, select, **Approve Roster**.
- 2. Click, **Go**.



he che	eckboxes are only used for	r the actions Delete Payments	and Add to Roster.						
ump to	o Name by Letter 🗸								
esult(s)	) 1 to 7 of 7 / Page 1 of 1					Result	s per page:	100	Go
	Payee / Provider ID	Person Name / ID	Service / Auth	Cost	Bal / Pay	Claim Begin /	Total	Aprv	Action
	Payee / Provider ID	Person Name / ID	Service / Auth Number	Cost	Bal / Pay Units	Claim Begin / End	Total	Aprv	Action
view	Payee / Provider ID Test, Payee / 123456	Person Name / ID		Cost \$168.88			Total \$168.88	Aprv Yes	
view.			Number		Units	End			Action

The Process Approval screen appears.

3. Make a selection from the **Action** drop-down menu.

**Note**: If necessary, make a selection from the **Reviewers/Approvers** drop-down menu.

4. Click, Save.

Process Approval				
Work Item				
ID:	Type:	PAYMENTROSTER	Reference:	Additional July Share
Task ID:	Task Type:	Payment Roster	Task Reference:	
			Task Status:	
Routing/Approval Action				
Action: * Comments:	Please Select An Action 🗸			]
	Spell Check Clear 2000			ð
Agency:	Test County Children Services Board		~	
Reviewers/ Approvers:	Please Select A Reviewer/Approver 🗸			
Save Cancel				

The Payment Requests Roster screen appears.

#### **Updating Units**

- 1. Make a selection from the **Roster Name** drop-down menu.
- 2. Click, Search.



Create Payment Reguests	• Your data has been changed.		×
Payment Requests Roster      Disburse Payment	Payment Requests Roster Search Criteria		
Payment Search Agency Repayment Plan State Disbursements Create Subsidy Payment	Non-Approved Rosters only     OApproved Rosters only		
Provider Payment Info Provider Payment Plan Kinship Support Program State Provider Repayment Plan	Worker:	Roster Name: *	~
	Show Only Recoupments Sort Results By: Order:	Then Sort By: Order:	
	Payee   Ascending  Search	▼ Ascendin	g v

The Payment Requests Roster Search Results grid appears.

- 3. Select, **Update Units** from the **Action** drop-down menu.
- 4. Click, **Go**.

Payme	nt Requests Roster Searc	h Results							
	eckboxes are only used for to Name by Letter ∽	the actions Delete Payments a	and Add to Roster.						
Result(	s) 1 to 7 of 7 / Page 1 of 1					Result	s per page:	100	Go
	Payee / Provider ID	Person Name / ID	Service / Auth Number	Cost	Bal / Pay Units	Claim Begin / End	Total	Aprv	Action
view	Test, Payee / 123456	XXXXXXXX	IV-E AA /	\$168.88	/1	07/01/2016 07/31/2016	\$168.88	Yes	
	Provider / Vendor Inform				t-	6	627.52	No	
	JUDD 13866 Reimbursement	Report 8 Action:	Update Units			✓ Go	\$37.53	No	

The **Update Units** screen appears.

1. For Ancillary and Foster Parent Training Session payments, you can make a change to the **Pay Units** by changing the number in the Pay Units column for that payment request.

Note: When updating the units, the amount cannot be greater than the balance or a negative number.

2. When you are finished, click, Save.



Update Units	i9 / Page 1 of 1								
Payment Request ID	Payee / Provider ID	Person / ID		Service	Cost	Bal Units	Pay Units	Claim Dates	Total
11111	Test, Payee / 123456	Test, Child / 456789		IV-E AA	\$78.42		1	04/01/2008 04/30/2008	\$78.42
		Apply	Save	Cance					

The Payment Requests Roster screen appears.

## Modifying a Roster

- 1. Select, **Modify Roster** from the **Action** drop-down menu.
- 2. Click, **Go**.

O Your data has been saved.			×
Payment Requests Roster Search Crit	eria		
Non-Approved Rosters only OApproved Rosters only			
Worker:		Roster Name: *	
	~	April 2008 Adoption Subsidies - Co	unty ~
Show Only Recoupments	Order:	Then Sort By:	Order:
Payee	Ascending	~	Ascending ~
Search			_
Payment Repo	Action: Modify Roster	✓ Ge	

The Modify Roster screen appears.

Here, you can rename the Roster by typing in the New Roster Name field.

You also have the ability to assign a new worker by selecting a different name from the **Assign Worker** drop-down menu.

**Note**: The **Assign Worker** drop-down menu will display all workers for your agency that have the Agency Fiscal Worker or Agency Fiscal Supervisor user group.

3. When finished, click, **Save**.



Modify Roster		
Category Name:		
Current Roster Name: April 2008 Adoption Subsidies - County	New Roster Name: * April 2008 Adoption Subsidies - County	
Current Worker:	Assign Worker:	~

Cancel

The Payment Requests Roster screen appears.

#### Add to Roster

- 1. To move payments to a different roster, place a checkmark(s) in the check box(es) next to the payment request you wish to add to a different Roster.
- 2. From the Action drop-down menu, select, Add to Roster.
- 3. Click, **Go**.

Payme	nt Requests Roster Search	Results							
	eckboxes are only used for th to Name by Letter ∽	ne actions Delete Payments and a	Add to Roster.						
Result(s	s) 1 to 59 of 59 / Page 1 of 1					Result	s per page	100	Go
	Payee / Provider ID	Person Name / ID	Service / Auth Number	Cost	Bal / Pay Units	Claim Begin / End	Total	Aprv	Action
view	Test, Payee / 123456	XXXXXXXX	IV-E AA /	\$78.42	/1	04/01/2008 04/30/2008	\$78.42	No	
	Provider / Vendor Informa	<u>ation</u> ∨							
	ARME Reimbursement R	Report CXXXX / 5 <b>1Action:</b> A	dd to Roster			✓ Go 08 08	\$78.42	No	2

The Add to Roster screen appears.

4. Make a selection from the **Roster Status** drop-down menu.

The screen will expand.

- 5. Make a selection from the **Worker** drop-down menu (optional).
- 6. Make a selection from the **Roster Name** drop-down menu.
- 7. Click, Save.

**Note**: If adding payments to a new Roster, this is where you can name the Roster and assign it to yourself or a worker within your agency.



Add to Roster	
Roster Status: *	
Create New	~
Roster Name: *	
Assign Worker: *	
	~
	Save

The Payment Requests Roster screen appears.

#### **Deleting Payments**

- 1. Select the payment(s) you want to delete by placing a checkmark(s) in the check box(es) in the row beside the relevant **Payment Requests.**
- 2. From the Action drop-down menu, select, Delete Payments.
- 3. Click, **Go**.

Note: This will delete the payments from the system.

		the actions Delete Payments	and Add to Roster.						
ump to	<u>o Name by Letter</u> ∽								
						Posult	s per page:	100	Go
sult(s)	) 1 to 7 of 7 / Page 1 of 1					Nesun	is her hade.	100	00
	Payee / Provider ID	Person Name / ID	Service / Auth Number	Cost	Bal / Pay Units	Claim Begin / End	Total	Aprv	Action
view	Payee / Provider ID Test, Payee / 123456	Person Name / ID XXXXXXXX		Cost \$168.88			Total \$168.88	Aprv Yes	Action

The **Payment Requests Roster** screen appears, displaying the following message: **Your requested delete has been confirmed**.

#### **Identify Invalid Payments**

If any changes have been made to a placement, service authorization, leave or add-on cost and a payment already exists, the system will mark that payment for review. To address these changes, the system's invalid payment process automatically reviews all payment requests and sorts them into two categories:



**Valid**: Valid payments are those where source data exists to support the payment request.

**Invalid**: Invalid payments are those where source data does NOT exist to support the payment request.

**Note**: Source data is defined as the data used to create the payment, such as from the placement setting, service authorization, or leave information.

- 1. From the Action drop-down menu, select, **Identify Invalid Payments**.
- 2. Click, **Go**.

A Ro	ster contains payments that	it are marked for review. T	o view these payments, please u	se the Ident	ify Invalid P	ayments process	i.		
imp to	Name by Letter ∨								
sult(s)	1 to 100 of 200 / Page 1 of 2					Res	ults per page	: 100	G
	Payee / Provider ID	Person Name / ID	Service / Auth Number	Cost	Bal / Pay Units	Claim Begin / End	Total	Аргу	Actio
ew	Payee / Provider ID Test, Payee / 123456	Person Name / ID Test, Child / 123	Service / Auth Number Special Needs	Cost \$70.30	Pay		Total \$2,179.30	Aprv Yes	Actio

The **Identify Invalid Payments** screen appears, displaying the **Valid Payments** tab page. If there are Valid Payments, they will be displayed on this screen.

3. Click, Next Step.

dentify Inva	alid Payments	Valid Pa	yments: '	I Invalid Pa	ayments: 0	> 1	Review T	otal: 1				
Review Valio	I Payments											
Sort By:	jin Date - Descending 🗸											
				T.	1						Ĩ	
Payee / Provider ID	Person Name / ID	Payment Request ID	Adjust Pay ID	Disbursement Name / Date	Service	Cost	Units	Net Reim Units	Claim Dates	Total	Roster Name	Rostei Create By
11111	Test, Child / 456789			MARCH 2023	The Snyder	\$385.00	31	31	01/01/2023 01/31/2023	\$11,935.00	MARCH 2023	
					House							



The Invalid Payments tab screen appears.

- 1. Make a selection from the Action drop-down menu.
- 2. Click, Next Step.

dentify Invalid Payments											
	Valid Payments	: 1 Invalio	d Payme	ents: O		Review 1	fotal: 1				
Review Invalid Payments											
Resolve All Payment Request Actions:			Sor	rt By:							
Keep Review		~		Claim E	Begin Da	te - Desce	nding				~
Action Payee / Person Paym Provider ID Name / ID Reque		sbursement Se lame / Date	ervice	Cost	Units	Net Reim Units	Claim Dates	Total	Roster Name	Roster Created By	Roster Approved By / Date
				_							
		Previous Step	Next St	tep	Cancel						

The **Review Total** tab page appears, displaying all payments with the selection made on the previous tab.

5. Click, Save.

lentify Invalid P	ayments											
		Valid Pa	ayments: 1	Invalid Pay	ments: 0	Review Total	:1					
Review Invalid Pay	yments											
Sort By:												
Claim Begin Dat	e - Descending	· ·										
Action	Payee / Provider ID	Person Name / ID	Paym Requ ID			Service	Cost	Units	Net Reim Units	Claim Dates	Total	Ros
Valid	11111	Test, Child / 456789			MARCH 2023	The Snyder House (20884)	\$385.00	31	31	01/01/2023 01/31/2023	\$11,935.00	MARC
			Previous Step	Generate F	Report Save	Cancel						



#### **Deleting Roster**

The Payment Requests Roster screen appears.

- 1. Make a selection from the **Roster Name** drop-down menu.
- 2. Click, Search.

**Important**: When you delete a Roster, you will be deleting all of the payments that are associated to that Roster.

Create Payment Requests	O Your data has been saved.			×
Payment Requests Roster      Disburse Payment	Payment Requests Roster Search Crit	eria		
Payment Search Agency Repayment Plan State Disbursements Create Subsidy Payment Provider Payment Info	Non-Approved Rosters only     Approved Rosters only			
Provider Payment Plan Kinship Support Program State Provider Repayment Plan	Worker:	~	Roster Name: *	~
	Show Only Recoupments Sort Results By: Payee  Search	Order: Ascending	Then Sort By:	Order: Ascending

#### The Payment Requests Roster Search Results screen appears.

- 6. Select, **Delete Roster** from the Actions drop-down menu.
- 7. Click, **Go**.

#### The Payment Requests Roster Search Results screen appears.

- 8. Select, **Delete Roster** from the Actions drop-down menu.
- 9. Click, **Go**.



	ckboxes are only used for i	he actions Delete Payments and a	Add to Roster.						
<u>ump to</u>	Name by Letter ∨								
								-	
asult(s)	1 to 59 of 59 / Page 1 of 1					Result	s per page:	100	G
		~							
	Payee / Provider ID	Person Name / ID	Service / Auth Number	Cost	Bal / Pay Units	Claim Begin / End	Total	Aprv	Actio
view	Payee / Provider ID Test, Payee / 123456	Person Name / ID XXXXXXXX		Cost \$78.42			Total \$78.42	Aprv No	Actio

The system will delete the roster and all associated payments and return you to the Payment Requests Roster screen.

## **Applying Values to Records**

- 1. From the Action drop-down menu, select, Apply Values to Records.
- 2. Click, **Go**.

	o Name by Letter ∨	he actions Delete Payments and ,							
esult(s)	) 1 to 59 of 59 / Page 1 of 1					Result	s per page	: 100	G
	Payee / Provider ID	Person Name / ID	Service / Auth Number	Cost	Bal / Pay Units	Claim Begin / End	Total	Аргу	Actio



The Apply Values to Records screen appears, defaulted to the Allocation Codes tab.

Within Apply Values to Records, you have the option to apply **Allocation Codes**, **Accounting Values** (Voucher Number, PO Number, Agency Account Number ad Vendor Number), **Invoice Number & Date**, and **Agency Warrant Number & Date**.

Ohio SACWIS will save your data as you move between tabs.

## **Applying Allocation Codes**

- **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.
- 1. Make a selection from the **Select Records By** drop-down menu.
- 2. Click, **Select**.

Apply Values To Records Allocation Codes Accounting Values Invoice Number & Date	Agency Warrant Number & Date
Apply JFS 02820 Codes	
To apply Allocation Codes, first select the desired records, then choose the	Allocation Codes below.
Select Records By:	1
✓ Select	Jump to Allocation Code values

The **Results** grid returns with checkmarks in the checkboxes of the records that match your selection request.

- 1. Make a selection from the Available JFS 02820 Codes drop-down menu.
- 2. Click, Set.

Select		Payee / Provider ID	Person Name / ID	Service	Claim Dates	Paid Amount	JFS 02820
	<u>view</u> <u>split</u>	Test, Payee / 123456	XXXXXXXX	IV-E AA	04/01/2009 04/30/2009	\$63.32	
	<u>view</u> split	Test, Payee 2	XXXXXXXX /	IV-E AA	04/01/2009 04/30/2009	\$63.32	
	1000		records				57 170 00/00/01
etting a Set	JFS 028	20 will override any existing value(s).	Pelete Existin	ig Value			or the selected



**Note**: The change you make (in this case, selecting the JFS 02820 code) will apply to all selected (check marked) records.

**Important**: You must click, **Set**, or your selection will not apply to the record(s). **Note**: If you want to apply multiple allocation codes to one payment request, Click, **split**, in the second column of the results grid.

## **Splitting Payments**

• **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.

Result(s) 1	1 to 25 of	63 / Page 1 of 3					
Select		Payee / Provider ID	Person Name / ID	Service	Claim Dates	Paid Amount	JFS 02820
	<u>view</u> <u>split</u>	Test, Payee / 123456	XXXXXXXX	IV-E AA	04/01/2009 04/30/2009	\$63.32	806-510050 \$63.32
	<u>view</u> <u>split</u>	Test, Payee 2	XXXXXXXX	IV-E AA	04/01/2009 04/30/2009	\$63.32	

The Split Payment screen appears.

- 1. Select your *first* Allocation Code from the **Allocation Codes** drop-down menu.
- 2. Click, Add Allocation Value.

Split Payment					
Multiple Allocation Codes					
Agency Name: Test County Children Services Board		Agency ID:			
Payee:		Person Name / ID: XXXXXXXX			
Total Payment: \$63.32		Claim Dates: 04/01/2009 - 04/30/2009			
Allocation Type: JFS02820					
Allocations					
	Allocation Code		Allocat	ion Amount	
806-510050 - FC/Purch Svcs			S	63.32	remove
				Total Allocated An	nount : \$63.32
				Total Unallocated A	mount : \$0.00
Allocation Codes:	Add Allocation Value	]			



The **Allocations** grid expands, displaying the added code.

- 3. Enter an Allocation Amount.
- 4. Continue to add Allocation Amounts until your Total Unallocated Amount is zero.
- 5. When finished, click, **Save**.

	Alloca	ation Code			Allocation Amo	unt	
806-510050 - FC/Purch Svcs				\$		63.32	<u>remove</u>
823-510051 - IV-B Adpt/Maint, Med				\$		0	<u>remove</u>
					Total	Allocated Ar	nount : \$63.
					Total L	Inallocated A	Amount : \$0.
llocation Codes:	~	Add Allocation Value					

The Apply Values To Records screen appears.

# **Applying Accounting Values**

- **Important:** If generating more than 500 payment requests at a time, please use the Create Payment Request functionality. The manual payment request process should not be used to create large quantities of payments.
- 1. Click the **Accounting Values** tab.

Allocation Codes	Accounting Values	Invoice Number & Date	Agency Warrant Number & Date
Apply Accounting V	/alues		
To apply Accounting	Values, first select the o	lesired records, then choose	e the Accounting Values below.
			-
Select Records By:			Jump to Accounting Values
		✓ Select	



The Accounting Values tab page appears.

- 2. Make a selection from the **Select Records By** drop-down menu.
- 3. Click, **Select**.

Allocation Codes Accounting Values Invoice Number & Date A	gency Warrant Number & Date
Apply Accounting Values	
To apply Accounting Values, first select the desired records, then choose the	Accounting Values below.
Select Records By:	Jump to Accounting Values

The **Results** grid will return records based on your search option.

4. Make a selection from the **What do you want to change?** drop-down menu.

What do you want to change?	*	
sa s	ave C	Cancel

A new field will display, asking what the value should be.

- 5. Enter the information.
- 6. Click, Set.

Voucher Number	$\sim$
What should the Voucher Number be? Setting a Voucher Number will override any existing value(s).	Deleting existing values will remove the Voucher Number(s) previously set for the selected records.  Delete Existing Value
Sa	e Cancel

# Applying Invoice Number & Date

• **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.



1. Click the Invoice Number & Date tab.

The Invoice Number & Date tab page appears.

- 2. Make a selection from the **Select Records By** drop-down menu.
- 3. Click, Select.
- 4. Add the information requested for, What should the Invoice Information be?
- 5. Click, Set.

Allocation Codes	Accounting Values	Invoice Number & E	Agency Wa	rrant Number & Date				
pply Invoice Num	ber & Date							
To apply Invoice Nu	mber and Invoice Dates,	, first select the desired	records, then enter	the Invoice Number and Inv	oice Date va	lues below.		
Select Records By:		~	Select	Jump to Invoice N	umber and D	ate values		
Result(s) 1 to 25 of	63 / Page 1 of 3 Payee / Pro	ovider ID	Perso	n Name / ID	Service	Claim Dates	Paid Amount	Invoice Number
								Invoice Date
✓ <u>view</u>	Test, Payee / 123456		XXXXXXXXX		IV-E AA	04/01/2009 04/30/2009	\$63.32	
	oice Information be?		1	What do you want	to delete?			
Setting an Invoice I	Number and/or Date will	override any existing v	alue(s).					
Invoice Number		Invoice Da	te					
Set								

# **Applying Agency Warrant Number & Date**

- Important: If generating more than 500 payment requests at a time, please use the Create Payment Request functionality. The manual payment request process should not be used to create large quantities of payments.
- 1. Click the Agency Warrant Number & Date tab.



#### The Agency Warrant Number & Date tab page appears.

- 2. Make a selection from the **Select Records By** drop-down menu.
- 3. Click, Select.
- 4. Enter information at the bottom of the screen (information requested is based on your record selection criteria).
- 5. Click, Set.

6.	Click,	Save
----	--------	------

Allocation Codes	Accounting Values	Invoice Number & Date	Agency Warrant N	umber & Date				
pply Agency Warra	nt Number & Date							
o apply Agency War	rant Number and Dates, f	irst select the desired reco	rds, then enter the Ag	gency Warrant I	Number and	d Date values bei	DW.	
Select Records By:			7					
		<ul> <li>✓ Select</li> </ul>	1	Jump to Age	<u>nçy Warran</u>	t Number & Date	values	
Result(s) 1 to 25 of 63	3 / Page 1 of 3							
Select	Payee / Provide	rID	Person Name / IE	D	Service	Claim Dates	Paid Amount	Agency Warrant Number Warrant Date
□ <u>view</u> 1	Test, Payee / 123456	xxxxxxx	x		IV-E AA	04/01/2009 04/30/2009	\$63.32	
/hat should the Agend	cy Warrant Information be?	?		What do you	want to dele	te?		
etting an Agency Wa ate defaults to Disbu		e will override any existing	value(s). Warrant					5.4
gency Warrant Numbe	r	Warrant Date						
Set								
			Save	Cancel		04/30/2009		

The **Payment Requests Roster** screen appears with a message stating, "**Your data** has been saved."

# **Disbursing Payments**

- **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.
- 1. Click, **Disburse Payment** in the navigation pane.



Home	Intake	Case	Provider	Financial	Administration
Services Eligibility	Payment Benefi	ts			
<>					
Create Payment Reguests Payment Reguests Roster					
Disburse Payment Payment Search					

The Create Disbursement screen appears.

- **3.** Make a selection from the **Available Rosters** list (this will activate the **Add** button).
- 4. Click, Add.

**Note**: If you would like to add a Roster to a Non-Disbursed Disbursement, you can make a selection from the Add to Non-Disbursed Disbursement drop-down menu.

**Note**: The system will automatically name a **New Disbursement** based on the first roster listed in the **Selected Rosters** box. You do have the option to modify the disbursement name prior to creating the disbursement.

5. Click, **Create Disbursement** if you would like to remain on the screen and create additional disbursements. If you would like to create the disbursement and disburse it, click, **Save and Disburse** which will navigate you to the **Disburse Payments** tab.

Create Payment Requests	Create Disbursement Disburse Payments	
Payment Requests Roster	Select Rosters to Add to Disbursement	
Disburse Payment	Select Kosters to Add to Disbursement	
Payment Search Agency, Repayment Plan State Disbursements Create Subsidy Payment Provider Payment Info	Available Rosters:     Selected Rosters:       Q     Add All     Add       Additional July     Remove All     Q	
Provider Payment Plan		
Kinship Support Program		
State Provider Repayment Plan		
	Add to Non-Disbursed Disbursement: OR New Disbursement:	
	✓	
	Create Disbursement Save and Disburse	



The Disburse Payment screen appears, displaying the following message: Your data has been saved.

- 6. Make a selection from the **Disbursement Name** drop-down menu.
- 7. Click, Search.

The Disburse Payment Search Results grid appears.

8. Select Disburse Payments from the Action drop-down menu.

Create Payment Requests	Create Disbursement Disburse Payments
Payment Requests Roster           Disburse Payment	Disburse Payment Search Criteria
Payment Search Agency Repayment Plan	Non-Disbursed Only
State Disbursements Create Subsidy Payment	O Disbursed Only
Provider Payment Info Provider Payment Plan	
Kinship Support Program State Provider Repayment Plan	Disbursement Name:
	Search

The screen will expand.

- 9. Enter the **Disburse Date**.
- 10. Click, **Go**.

isburse Payment Search F	Results			
Result(s) 1 to 1 of 1 / Page 1 of	1			
Worker		Roster Name	Roster Approv	val Date
Test, Worker	Additional July		08/28/2023	<u>remove</u>
Action: Disburse Payments	~	Disburse Date: *	Go	

The **Disburse Payment** screen appears, displaying the following message: The final payment was processed successfully.



Create Payment Requests	The final payment was processed successfully.	×
Payment Requests Roster  Disburse Payment	Create Disbursement Disburse Payments	
Payment Search	Disburse Payment Search Criteria	
Agency Repayment Plan		
State Disbursements	Non-Disbursed Only	
Create Subsidy Payment	O Disbursed Only	
Provider Payment Info		
Provider Payment Plan		
Kinship Support Program		
State Provider Repayment Plan	Disbursement Name:	

**Note**: If an incorrect disbursement date was entered, you have until the end of that business day to modify the disbursement date.

### Modifying the Disbursement Date

From the **Disburse Payments** tab page:

- 1. Click, Disbursed Only.
- 2. Enter the Disbursement Month/Year
- 3. Click, **Retrieve**.
- 4. Select the **Disbursement Name**.
- 5. Click, Search.

Create Disbursement Disburse Payment	]	
Disburse Payment Search Criteria		
Non-Disbursed Only     Only     Disbursed Only	Disbursement Month/Year: Retrieve	
Disbursement Name:	~	

The Disburse Payment Search Results grid appears



6. In the Action drop-down menu, select, Modify Disbursement Date.

Disburse Payment Search Results	5	
Result(s) 1 to 1 of 1 / Page 1 of 1		
Worker	Roster Na	ame Roster Approval Date
Test, Worker	April 2011	05/26/2011
Action:		
	✓ Go	

The screen expands, requesting the **Disburse Date**.

- 1. Enter the new **Disburse Date**.
- 2. Click, **Go**.

Disburse Payment Search Resu	ılts		
Result(s) 1 to 1 of 1 / Page 1 of 1			
Worker	Roster Name	Roster Approval Date	
Test, Worker	February 2012	02/19/2015	<u>remove</u>
ction: Modify Disbursement Date	Disburse Date: *	Go	



# **Searching Payments**

- **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.
- 1. Click, **Payment Search** in the navigation pane.

Home	Intake	Case	Provider	Financial	Administration
Services Eligibilit	ty Payment Ben	efits			
<>					
Create Payment Requests					
Payment Requests Roster					
Disburse Payment					
Payment Search					
Agency Repayment Plan					

The Payment History Search Criteria screen appears.

**Note**: When you click on any drawer, it will expand allowing you to enter as much filter criteria as you would like.

2. Once you have entered your search parameters, click, Search.

Create Payment Requests	Payment History Search Criteria
Payment Requests Roster Disburse Payment	
Payment Search	Payment Search Criteria V
Agency Repayment Plan	Disbursement Search Criteria 🗸
State Disbursements Create Subsidy Payment	Training Session Criteria.
Provider Payment Info	Person Search Criteria ~
Provider Payment Plan Kinship Support Program	Provider Search Criteria V
State Provider Repayment Plan	Payee Search Criteria 🗸
	Contracts Search V
	Allocation Information V
	Sort By: Order: Then Sort By: Order:
	Claim Begin Date V Descending V Ascending V
	Search Clear All Action:



The **Payment History Search Results** grid appears, displaying the results based on your search parameters. From here you can complete many of the Actions listed above in **Payment Requests Roster** depending on the status of the payment.

# **Invalidating Payments (Manual)**

- **Important:** If generating more than 500 payment requests at a time, please use the **Create Payment Request** functionality. The manual payment request process should not be used to create large quantities of payments.
- 1. In the Action drop-down menu, select, Invalidate Payments (Manual).

**Important**: The Payment Search screen is the only place you can use the **Invalidate Payments (Manual)**.

2. Click, Go.



The Invalidate Payments (Manual) screen appears.

- 1. Enter the reason(s) for invalidation in the Enter Invalidation Comments for payments selected.
- 2. Place a checkmark(s) in the check box(es) in next to the payment(s) you wish to invalidate.
- 3. Click, Save.



nvalidate Payments (Manual)	
Enter Invalidation Comments for payments selected:	
	✓ ABC
	4000
	10

Once payments have been invalidated any associated reimbursements will be reversed.

Result(s) 1 to 6 of 6 / Page 1 of 1

	Select	Invalidation Comments	Payee / Provider ID	Person Name / ID	Service	Cost	Units	Net Reim Units	Claim Dates	Total
VIEW REVIEW			Test, Payee / 123456	Test, Child	Family Foster Home	\$34.00	11		12/01/2021 12/29/2021	\$374.00
				Apply Save Car	ncel					

The **Payment History Search Results** grid appears, displaying the payments you invalidated by using a **red** invalid badge.

	History Search Res								Results pe	r page: 100	Go
	Payee / Provider ID	Person Name / ID	Payment Request ID	Adjust Pay ID	Service	Cost	Units	Net Reim Units	Claim Dates	Total	Action
<u>view</u> adjust	Test, Payee	Test, Child			Family Foster Home	\$34.00	11	0	01/17/2023 01/17/2023	\$34.00	
	Roster Name: Disbursement Name	MARCH	and the second second		[APPRI	OVED]		Disbur	sed Date:	02/24/2	023



## **Invalid Payments**

After the Ohio SACWIS data has been used to create payment requests, the information on **Placements, Service Authorizations, Leaves,** and **Add-On Costs** can change. To address these changes, the system's invalid payment process **automatically reviews** all payment requests and sorts them into two categories – valid and invalid.

Valid payments are those where source data exists to support the payment request. Invalid payments are those where source data does **NOT** exist to support the payment request.

**Source data** is defined as the data used to create the payment, such as from the placement setting, service authorization, or leave information.

### **Important Payment Process Information**

Users can "fix" any invalid payments by updating the source data in Ohio SACWIS. However, if the source data is not updated properly <u>and</u> in a timely manner, any invalid payments remaining in the system are marked as invalid. Each month, Ohio SACWIS automatically searches for payments that were marked for review two (2) months prior. **Example:** Payments marked for review during October are reviewed at the end of December. If the payments marked for review no longer have source data to support them, the system marks them as invalid. If a payment is determined to be invalid, any reimbursement previously issued for that payment request will be reversed. You can identify (or view) payments that have been marked for review from each of these screens and all are discussed in detail below:

- Payment Search
- Payment Request Search
- Payment Request Roster

## **Viewing Payments Marked for Review Using Payment Search**

To view payments marked for review from Payment Search:

- 1. On the Ohio SACWIS Home page, click the Financial tab.
- 2. Click the **Payment** tab.
- 3. Click the **Payment Search** link in the **Navigation** menu.

Home	Intake	Case	Provider	Financial	Administration
Services Eligibility	Payment Bene	efits			
<>					
Create Payment Requests Payment Requests Roster					
Disburse Payment					
Agency Repayment Plan					



The Payment History Search Criteria screen displays.

4. Click the Payment Search Criteria link to expand the screen.

Create Payment Requests Payment Requests Roster	Payment History Search Criteria
Disburse Payment Payment Search	Payment Search Criteria V
Agency Repayment Plan State Disbursements	Disbursement Search Criteria V
Create Subsidy Payment	Training Session Criteria V
Provider Payment Info	Person Search Criteria ×
Provider Payment Plan Kinship Support Program	Provider Search Criteria 🗸
State Provider Repayment Plan	Payee Search Criteria V
	Contracts Search V
	Allocation Information.

The **Payment Search Criteria** fields appear to filter the information.

- 5. Enter search criteria into the fields (shown below), as needed.
- 6. In the **Invalid Indicator** field, choose sort criteria from the drop-down list. To see all payments that are:

  - Invalid (INVALIDE), choose Invalid Only.
  - Invalid and marked for review, choose Include Both.
  - Valid, choose Exclude Invalid.

#### Notes:

- In the **Invalid Indicator** field, if no drop-down list selection is made, the indicators still appear if they apply to the row(s) with your search criteria.
- The **Invalid Indicator** field is helpful to use if you are searching for all payments that have been marked for review.
- 7. Click the Search Payment History button.



ment Search Criteria ^	
Payment Search Criteria	
Payment Type:	Payment Request ID:
~	
Service Category:	
Placement	
Service Type:	Service Description:
~	~
Service Auth Type:	Service Auth #:
~	
Claim Begin Date:	Claim End Date:
Voucher Related ID:	
	Show Only Non-Rostered Payments
Payment Action Code:	Invalid Indicator:
~	~

The filtered search results appear in the Payment History Search Results section at the bottom of the screen.



## Important Information on Payments Marked for Review

A review icon (review) displays on the left next to any payment that Ohio SACWIS has marked for review.

I23456         Home         01/17/2023           INVALID         Roster Name:         MARCH 2023         [APPROVED]	I Action
123456     Image:	
	24/2023
Test, Payee / 1234567         Test, Child         232323         Family Foster Home         \$34.00         16         11/01/2021         \$544.00           REVIEW         REVIEW         1<	

As shown below, if you **hover your cursor** over the **record**, a beige box displays showing the change in source data that occurred and caused the payment to be marked for review. **The date in brackets represents the date the change was made to the source data.** If more than one item displays in the box, the entries are listed from the most recent date a change was made to the source data.

[06/21/2023 11:57 AM]-Add on Rate for Other of 10 has been deleted.	Family Foster Home	\$34.00	16	11/01/2021 11/30/2021	\$544.00
REVIEW					

- 8. At the bottom of the **Payment History Search Results** screen, select **Identify Invalid Payments** from the **Option** field drop-down list.
- 9. Click the **Go** button.



esult(s)	) 1 to 100 of 272 / Pa	ge 1 of 3							Results per	er page: 100	0 Go
	Payee / Provider ID	Person Name / ID	Payment Request ID	Adjust Pay ID	Service	Cost	Units	Net Reim Units	Claim Dates	Total	Action
<u>view</u> adjust	Test, Payee / 123456 INVALID	Test, Child / 456789	121212		Family Foster Home	\$32.00	1	0	01/17/2023 01/17/2023	\$32.00	
	Roster Name: Disbursement Nam	MARCH	warmen s		[APPRC	OVED]		Disbur	rsed Date:	02/24/2	2023

The **Review Valid Payments** screen displays. Based on the filter criteria, the validity of payments can be determined through the **Identifying Invalid Payments Process** discussed below.

# Defining "Valid" and "Invalid" Payments

**Source data** is defined as the data used to create payments, such as information from placement setting, service authorization, or leave. **Payments are found to be valid if the source data supports the existing payment to the same provider, for the same child, for the same total number of units paid, and for the same total paid amount. Payments found to remain valid are reviewed for reimbursability changes.** Any reimbursement adjustments that are needed are made in the next State payment to the County agency.

## Examples of a payment being marked as VALID

**Valid Example 1:** The existing payment was for 10 units at \$50 per unit (\$25 maintenance and \$25 admin). The service authorization now indicates that the 10 units should paid at \$50 per unit (but for \$40 maintenance and \$10 admin). The payment remains valid, but the reimbursement is adjusted to reflect the new cost breakdowns in the next State payment.

**Valid Example 2:** The original payment is for 30 paid placement days. The placement setting now reflects that child was on leave for 5 of those days and all 5 leave days should be paid leave days. The payment remains valid and the system reviews and adjusts the reimbursements appropriately for the 5 leave days in the next State payment.

## Examples of a payment being marked as INVALID

**Invalid Example 1:** The existing payment reflects 30 days paid at \$50 per day. The service authorization was changed so that the per diem cost for 20 days is \$50 per day,



and \$40 per day for the remaining 10 days. This payment is marked as invalid, and the reimbursement are reversed in the next State payment. You need to create and distribute a new payment request to reflect the appropriate per diem cost. Any reimbursement is calculated for the newly disbursed payment request and added to the next State payment.

**Invalid Example 2:** The existing payment is for 30 placement days, but the placement setting end date changed and reflects that the child was only in placement for 20 of the 30 days. This payment is marked as invalid, and the reimbursement is reversed in the next State payment. You need to create and distribute a new payment request to accurately reflect the cost for 20 units (days). Any reimbursement is calculated for the newly disbursed payment request and added to the next State payment.

#### Question: Why are some "Marked for Review" payments already valid?

Answer: If your Payment History Search Criteria screen filter criteria included choosing Review Only from the Invalid Indicator field drop-down list, you may see valid payment entries that appear on the Review Valid Payments screen, along with their corresponding total number in the Valid Payments (blue arrow) shown below. In Ohio SACWIS, some payments that are marked for review are already valid due to changes made in the source data. Once you complete the steps in this Identify Invalid Payments Process section, the system automatically removes the "Marked for Review" status of these payments.

## **Identifying Invalid Payments Process**

The Identifying Invalid Payments Process is divided into three steps as shown below:

- Valid Payments
- Invalid Payments
- Review Total

The step that you are on is highlighted in a blue arrow above the filtered results.

### **Review Valid Payments Screen**

After filtering on **Identify Invalid Payments** in the **Options** field (discussed above), the **Review Valid Payments** screen displays first. Of the payments marked for review, this screen identifies all the payments in the grid that are valid.



dentify Invalid	Payments	Valid Pa	iyments: 1	Invalid Pa	ayments: 0	) i	Review T	otal: 1	1			
Review Valid Pa	yments								_			
Sort By:	Date - Descending											
Siani bogin	Sale Descending											
Payee / Provider ID	Person Name / ID	Payment Request ID	Adjust Pay ID	Disbursement Name / Date	Service	Cost	Units	Net Reim Units	Claim Dates	Total	Roster Name	Creat
Payee / Provider ID		Request			Service The Snyder House	Cost \$385.00				Total \$11,935.00		Rosta Create By

1. Click the **Next Step** button at the bottom of the screen.

The Invalid Payments search results appear and the blue arrow moves to the second step of the Review Invalid Payments.

## **Review Invalid Payments Screen**

.....

1. View the reason why the payment is invalid at the bottom of each row.

tesolve All Payment R	equest Actions:				Sort By:							
Keep Review				~	Claim Begin Da	te - Descer	iding					~
Action	Payee / Provider ID	Person Name / ID	Payment Request ID	Adjust Pay ID	Disbursement Name / Date	Service	Cost	Units	Net Reim Units	Claim Dates	Total	Roster
Keep Review	Test Payee/ 123456	Test, Child / 456789	121212		JANUARY 2022 OWN HOME/NETWORK	Family Foster Home	\$34.00	16		11/01/2021 11/30/2021	\$544.00	JANUARY OWN HOME/NE

2. For each invalid payment, select the action to be taken from the in the Action field drop-down list. (To change multiple records at once, see the next step.)



		Request ID	Pay ID	Name / Date				Reim Units	Dates		
Keep Review   Test P 12345 Invalidate Keep Review	Test, Child / 456789	121212		JANUARY 2022 OWN HOME/NETWORK	Family Foster Home	\$34.00	16		11/01/2021 11/30/2021	\$544.00	JANUARY 20 OWN HOME/NETW

The Action drop-down list choices are:

**Keep Review** – Select this action if you want to review a payment's source data and make any necessary changes so the payment will not be marked as invalid by the Ohio SACWIS system when the invalid payment process is run again for that payment.

**Invalidate** – Select this action if you want to mark a payment as invalid to adjust any reimbursements previously received for that payment.

**Once marked as invalid that payment status will remain.** You must create and disburse a replacement payment request to record the actual payment amount made to the provider. The system allows a payment request to be created via the payment request process (or the manual payment process) for the same time period after the original payment request is confirmed to be invalid. An invalid payment is not required to be adjusted, but only valid payments that have not been marked for review are considered for reimbursement.

3. To change all the **Actions** at once, select a filter criterion from the **Resolve All Payment Request Actions** field.

### Note:

- The Action status can be changed "globally" or "individually."
- After the **Action** status for all the records has changed, you can still modify the status for individual records by selecting different criteria in the **Actions** column drop-down list for each row.
- 4. If needed, select criteria from the **Sort By** field drop down list to sort the information in the chart.
- 5. When complete, click the **Next Step** button at the bottom of the screen.



Identify Invalid Pay	yments		-									
		Valid Payme	ents: 0	Invalid F	Payments: 5	Review T	otal: 5					
Review Invalid Payn	nents											
Resolve All Payment F	Request Actions:				Sort By:							
Keep Review				~	Claim Begin Da	te - Descer	nding					~
Action	Payee / Provider ID	Person Name / ID	Payment Request ID	Adjust Pay ID	Disbursement Name / Date	Service	Cost	Units	Net Reim Units	Claim Dates	Total	Roster N
Keep Review	<ul><li>Test, Payee/</li><li>123456</li></ul>	Test, Child / 456789	121212		JANUARY 2022 OWN HOME/NETWORK	Family Foster Home	\$3 <mark>4.00</mark>	16		11/01/2021 11/30/2021	\$544.00	JANUARY 2 OWN HOME/NET
	Invalid Reas	on: Calculated Paid Amt 384.	.00 based on cur	rent info o	loes not match Paid A	mt 544.00	on Payme	ent Requ	est.			
Keep Review	BOYD OR	Kyle, Joseph Duane / / / 184	Previous		Next Step	Family Foster Home	\$34.00	30		09/01/2021 09/30/2021	\$1,020.00	

#### The Invalid Payment Action Confirmation screen displays.

The Review Total search results (shown below) display both Valid and Invalid payments in the grid. This is like a confirmation screen that shows the **Actions** which were entered.

Identify Invalid P	Payments							_				
		Valid Paym	nents: 0	Invalid	Payments: 5	Review	Total: 5					
Review Invalid Pa	yments											
Sort By:												
Claim Begin Dat	te - Descending	~										
Action	Payee / Provider ID	Person Name / ID	Payment Request ID	Adjust Pay ID	Disbursement Name / Date	Service	Cost	Units	Net Reim Units	Claim Dates	Total	Roster Nar
Review	Test, Payee/ 123456	Test, Child / 456789	121212		JANUARY 2022 OWN HOME/NETWORK	Family Foster Home	\$34.00	16		11/01/2021 11/30/2021	\$544.00	JANUARY 20: OWN HOME/NETW
	Invalid Reas	son: Calculated Paid Amt 384.0	00 based on cu	rrent info c	loes not match Paid A	umt 544.00	on Payme	ent Requ	est.			
Review	GRIMM, BOYD OR		Previous Step	T	ate Report Save	Cancel	\$34.00	30		09/01/2021 09/30/2021	51,020.00	OWN

# **Review Invalid Total Screen**

- 1. Scroll to the bottom of the screen and click one of the following buttons:
- **Previous Step** button Returns you to the previous step.
- Save button Saves your changes. When a message displays, click the OK button.
- **Cancel** button Cancels your changes.
- Generate Report Exports your filtered results to an Excel spreadsheet.



**Note:** If you are generating multiple payment requests, exporting information to the Excel spreadsheet report can be helpful as the spreadsheet can serve as a "to do" list.

If you click the **Save** button, the following message displays:

You are returned to the **Payment History Search Results** screen. As shown below, a Invalid icon (INVALIDE) displays in the left column on the chart if the payment is invalid.

Paymen	t History Search Res	ults									
Result(s	) 1 to 100 of 272 / Pag	ge 1 of 3							Results pe	r page: 100	Go
	Payee / Provider ID	Person Name / ID	Payment Request ID	Adjust Pay ID	Service	Cost	Units	Net Reim Units	Claim Dates	Total	Action
<u>view</u> adjust	Test, Payee / 123456	Test, Child / 456789	121212		Family Foster Home	\$32.00	1	0	01/17/2023 01/17/2023	\$32.00	
	Roster Name: Disbursement Name	MARCH	19		[APPRC	OVED]		Disbur	sed Date:	02/24/2	2023

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# **View Payments Marked for Review Using Payment Request Roster**

To view payments marked for review from the Payment Request Roster:

- 1. On the Ohio SACWIS Home page, click the Financial tab.
- 2. Click the Payment tab.
- 3. Click the Payment Requests Roster link in the Navigation menu.

Home	Intake	Case	Provider	Financial	Administration
Services Eligibili	ty Payment Ben	efits			
<>					
Create Payment Reguests Payment Reguests Roster Disburse Payment					
Payment Search					

The Payment Requests Roster Search Criteria screen displays.

- 4. Choose the Non-Approved Roster only or Approved Roster only radio button.
- 5. If you choose the **Approved Roster only** radio button, you must enter a date in the **Roster Approval Date** field.
- 6. Click the Filter Worker button.

Create Payment Requests Payment Requests Roster Disburse Payment Payment Search Agency, Repayment Plan State Disbursements Create Subsidy Payment	Payment Requests Roster Search Criteria <ul> <li>Non-Approved Rosters only</li> <li>OApproved Rosters only</li> <li>Worker:</li> <li>Roster Name: *</li> </ul>	
Provider Payment Info Provider Payment Plan	✓	~
Kinship Support Program		
State Provider Repayment Plan		
Create Payment Requests           Payment Requests Roster	Payment Requests Roster Search Criteria	
Disburse Payment	O Non-Approved Rosters only	
Payment Search		
Agency Repayment Plan		
State Disbursements	Roster Approval Month: OR Roster Name:	
Create Subsidy Payment Provider Payment Info		
Provider Payment Plan		
Kinship Support Program	Retrieve	
State Provider Repayment Plan		

Data may auto-populate in the fields.

- 7. In the Worker field, select the appropriate worker from the drop-down list.
- 8. In the **Roster Name** field, select the appropriate roster.
- 9. Click the **Search** button.



Non-Approved Rosters only OApproved Rosters only				
Worker:		Roster Name: *		~
	~	April 2009		
		April 2009		~
Show Only Recoupments Sort Results By:	Order:	April 2009 Then Sort By:	Order:	

The results appear in the **Payment Requests Roster Search Results** at the bottom of the screen.

- 10. In the **Options** field at the bottom of the screen, choose **Identify Invalid Payments**.
- 11. Click the **Go** button.

le chec	ckboxes are only used for the	e actions Delete Payments and A	dd to Roster.						
<u>mp to</u>	<u>Name by Letter</u> ∽								
sult(s)	1 to 63 of 63 / Page 1 of 1					Result	s per page	: 100	Go
					7	····			
	Payee / Provider ID	Person Name / ID	Service / Auth Number	Cost	Bal / Pay Units	Claim Begin / End	Total	Аргу	Action
iew	Payee / Provider ID Test, Payee / 123456	Person Name / ID XXXXXXXX		Cost \$63.32			Total \$63.32	Aprv No	Action

12. Follow the steps in the **Identifying Invalid Payments Process** section in this Knowledge Base Article.



# **Report Column Names and Descriptions**

Invalid Payment Export Report					
Report Column Name	Description				
· · · ·	Action that was requested for the payment				
Action	request, such as Delete, Invalidate, or				
	Review				
Invalid Reason	Reason the payment was invalid				
Payee	Payee name for the payment request				
Provider ID	Provider ID that the payment request was generated for				
Person Last Name	Last name of the person on the payment request				
Person First Name	First name of the person on the payment request				
Person ID	Person ID on the payment request				
Dovmont Request ID	System generated ID when the payment				
Payment Request ID	request is created				
	Shows the original payment ID and only on				
Adjust Pay ID	payments that are reversals or replacements				
	or on an original payment that has been				
	adjusted.				
Disbursement Name	Disbursement name for payment roster that				
	the payment request is on				
Disbursement Date	Disbursement date for payment roster that				
Comico	the payment request is on				
Service	Type of service				
Cost	Total per diem rate for payment request				
	Shows the number of units paid. Since there are different types of service, there are different types of units				
Units					
Onits	different types of units. For example, placement units are measured				
	in days.				
	Shows the number of reimbursable units for				
	the payment request. This calculation is only				
Net Reimbursed Units	available following an overnight batch				
	process after the payment is disbursed.				
Claim Begin Date	Date claim began				
Claim End Date	Date claim ended				
Total	Total payment amount				
Roster Name	Name of the roster				
Roster Created By	Name of person who created roster				
Roster Approved By	Name of person who approved roster				
Roster Approved Date	Date roster was approved				

If you need additional information or assistance, please contact the OFC Automated Systems Help Desk at SACWIS HELP DESK@jfs.ohio.gov.

